



**TRITON SECURITY**  
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## RESPONSIBILITIES OF ALARM-USER & ALARM-PROVIDER

### ALARM-USER:

1. Ensure alarm system is properly maintained and tested on a monthly basis.
2. Ensure the system is physically clear of damage
3. Ensure the system is cleared of any trouble conditions
4. Ensure the system is checked by a technician every 1-2 year basis, or when needed
5. Ensure Monitoring/Service/False Alarm Fees are maintained on a monthly/annual basis
6. Ensure proper calling lists are up to date at all times

### ALARM-PROVIDER:

1. Provide 24-hour Monitoring Service
2. Provide Technical Support
3. Provide Technician Site Assistance & Training
4. Provide New or Replacement Equipment when needed
5. Provide Manuals & Help Sheets for Client Assistance
6. Provide Client Assistance when testing the alarm system (if needed)
7. Provide Insurance Certificate

