



TEST YOUR TRITON ALARM SYSTEM

TRITON SECURITY encourages its' clients' to test their alarm system MONTHLY.

Due to phone line failures, lightening strikes and/or power surges, a change in phone service, VOIP link, cable phone line etc...We (Triton) urge you to test your system monthly. There are many outside interruptions that can cause your normally reliable security system to become incapable of doing its job.

You are probably aware of the added responsibility that comes with owning a house. You are responsible for helping protect the property, your possessions and your family.

The average number of burglaries could rise as a result of the current economic climate. They are also happening in areas where they would not usually happen like the suburbs and other areas that are generally considered safe. Many people have had TRITON monitored alarm systems installed on their property to help prevent burglaries and fires from happening. They can also be a great resource for a quick reaction to these events in the rare case that they do happen.

One bonus of having a TRITON monitored alarm system is that it may bring down your monthly home insurance premiums. So it can effectually pay for itself.

These systems can help bring you and your family great peace of mind while you are away on vacation or are sleeping at night. Knowing that your home is fully protected is a great feeling. You need to be sure that your **TRITON monitored system is working properly at all times.**

Here are some steps to take to test your system and make sure that it is working correctly.

- **Run Tests** – There are different tests that you can run through the system that will test whether or not it is connected with the operators at the monitoring centre. These tests should be performed as often as possible.
- **Smoke and Carbon Monoxide Detectors** – These devices can go a long way towards helping save the lives of you and your family. Test them as often as possible and always be sure that the batteries in them are not close to running out of power.
- **Security Cameras** – If you have cameras monitoring your home or your property, run tests to be sure that they are connected to the recording device (DVR) properly.
- **Panic Buttons** – If you have a panic button in your home/business it should be tested as well. Please alert TRITON Monitoring Centre beforehand if you are going to test the panic button so we will not think that it is an actual emergency and send law enforcement personnel to your home.

When should you test?

Typically a system test takes less than 30 minutes to complete. To ensure your system is sending signals to TRITON Monitoring Centre, we recommend testing it every 30 days (1-Month).

There are other times when you should test your alarm system, including:

1. When replacing a system battery
2. A change in phone service
3. Switching to DSL
4. Remodeling and home repairs
5. After power outages
6. Before going on vacation

Please note: placing the system on test does not prevent the siren from sounding. It prevents TRITON Monitoring Centre from responding.

Signal transmission: **It's very important that you know your security system's signals are reaching Triton's monitoring station.**

- Call TRITON's Monitoring 24-Hour customer service line (**1.877.526.8221**) and request your alarm system to be put in "TEST" mode (commonly leave on test for 1 hour).
- Set your alarm system (turn "ON"), and then trigger your system by setting off its motion detector or by opening a door or window (Let siren run for at least 60 seconds).
- After the alarm goes off, disarm your system (wait two minutes) and call to confirm that the signal made it to the monitoring station. After you're finished, call monitoring centre to state that your signal transmission testing is complete.
- If your system is **NOT** working properly, call TRITON's Service Line (**403.207.7827**) line to iron out any kinks in your system (possible service call may be required).
- With these tips, you should be able to keep your home safe and your security system properly working. If you have additional questions, let us know!

ADDITIONAL NOTE: TRITON HAS A SEPARATE FORM OF "HOW TO TEST YOUR ALARM SYSTEM"; please ensure you have a copy for reference. You can print off a copy on www.securedbytriton.com under the HELP CENTRE tab on the website.

